



A care system support organisation



London Borough of Havering Pharmaceutical Needs Assessment 2025



Why do we need to produce a revised Pharmaceutical Needs Assessment?

- Havering **Health and Wellbeing Board** have a **statutory duty** to publish a Pharmaceutical Needs Assessment (PNA) at least every three years, under the NHS (Pharmaceutical Services and Local Pharmaceutical Services) Regulations 2013.
- The **current PNA was published in October 2022** and is now due for revision
- North of England Care System support (NECS) were commissioned to produce the 3 North East London boroughs' PNAs commencing in March 2025.
- The process to produce a **revised PNA usually takes approximately 12 months to complete, however, it** is on schedule to be ready for publication on 1st October 2025.



What has been done so far?

Steering group

- Representatives from NEL ICB, London Boroughs of Havering, Barking & Dagenham, Redbridge Healthwatch and NECS. Community Pharmacy North East London consulted separately

Public questionnaires: 28th April - 5th June 2025

- Public questionnaire: 169 responses received (102 for 2022 PNA)

Data collection

- Current national and local service delivery information from ICB, Havering Public Health colleagues
- Dispensing data from NHSBSA, EPACT,
- Health needs information and mapping - based on Havering JSNA, national published information

Draft of the PNA

- Steering group (11th June 2025); agreement regarding draft content and questions to be included in the consultation
- Statutory 60-day consultation commenced Tuesday 17th June



What are the emergent key findings of the PNA 2025

Since Havering PNA 2022

- 2 “40hour” pharmacies have closed - both in Romford

Total community pharmacy provision in Havering is currently

- 40 x “40hour” pharmacies
- 3 x “100hour” pharmacies
- 1 x Distance Selling Pharmacy
- Remains adequate provision of service for residents of Havering
- Havering has an average of 16.6 community pharmacies per 100,000 population compared with 18.3 per 100,000 in England



Evenings and weekend pharmacy provision



In addition to the 100hour contracts, further provision is delivered by extended contracts or supplementary hours by the providers holding 40hour contracts.

Weekday evenings:

- Most pharmacies remain open until 6pm
- 18 pharmacies remain open until 7pm and 4 pharmacies remain open to 9pm
- 97% residents have access to a pharmacy within 30 minutes via public transport and 100% have access within 15 minutes by private transport after 7pm.

Saturdays

- 37 pharmacies open on Saturday mornings, reducing to 27 after 2pm (five remain open after 7pm)

Sundays

- 8 pharmacies open on Sundays



In the public questionnaire, 82% of respondents said that their local pharmacy had opening hours that were convenient for them with 84% indicating that weekdays between 8am and 5pm were the most convenient to visit the pharmacy, as well as 61% respondents identifying Saturday daytime and 38% weekday evenings (5pm to 8pm).



Advanced and locally commissioned services

NHS Advanced Services

- Providers can register to deliver these services, including Pharmacy First Service, New medicine service, pharmacy contraception service, influenza vaccination service
- Good uptake of these services in Havering

Locally commissioned services

- ICB commissioned enhanced services: palliative care medicines, self care medicine scheme
- Local authority commissioned services: stop smoking supervised consumption, needle exchange, emergency hormonal contraception
- Reasonable delivery of these services in Havering, but there may be opportunity to encourage provision as well as raising awareness across the borough.



Havering PNA 2025 Statements



Necessary services (defined as the essential services in the NHS Community Pharmacy Contract)

- There are no gaps in the current provision of necessary services during normal working hours across Havering to meet the needs of the population.
- There are no gaps in the current provision of necessary services outside normal working hours across Havering to meet the needs of the population.
- No gaps have been identified in the need for pharmaceutical services in future circumstances across Havering

Improvements and better access

- There are no gaps in the provision of advanced services at present or in the future (lifetime of this PNA) that would secure improvements or better access in Havering.
- There are no gaps in the provision of enhanced services at present or in the future (lifetime of this PNA) that would secure improvements or better access in Havering.
- Based on current information no current gaps have been identified in respect of securing improvements or better access to locally commissioned services, either now or in specific future (lifetime of this PNA) circumstances across Havering to meet the needs of the population.



Havering PNA 2025 consultation plan

- HWB
 - Delegated authority to PNA steering group.
- Statutory 60day consultation
 - To gather views on accuracy and content of the report
 - To test assumptions made regarding access, gaps and service provision
 - To ensure transparency and inclusiveness
 - To be shared with stakeholders, public, neighbouring HWBs, Healthwatch etc
- Consultation timeline
 - 17th June- 17th August 2025
 - Online questionnaire, printed copies available if needed, targeted communication

The steering group will review all consultation responses, update the PNA draft document and confirm with HWB members for approval prior to publication (planned for 1st October 2025)



Consultation questions

- Does the pharmaceutical needs assessment reflect the current provision of pharmaceutical services within Havering?
- Are there any gaps in service provision (when, where and which services are available) that have not been identified in the pharmaceutical needs assessment?
- Does the draft pharmaceutical needs assessment reflect the needs of Havering's population?
- Has the pharmaceutical needs assessment provided enough information to inform future pharmaceutical services provision and plans for pharmacies and dispensing appliance contractors?
- Do you agree with the conclusions of the pharmaceutical needs assessment?
- Do you have any other comments?



Havering PNA 2025

Havering HWB is asked if there are any questions regarding the PNA content or information provided today?

The HWB is asked to confirm approval process for the final report as the next HWB meeting will be after statutory publication deadline (1st October 2025)



Membership participation



- Members are encouraged to participate in the online consultation survey which closes on 17/08/2025
- <https://app.onlinesurveys.jisc.ac.uk/s/necs/having-pharmaceutical-needs-assessment-consultation-2025-1>